



January 29, 2025

Dear Archdiocesan High School Families and Alumni,

I am writing to share an update regarding the PowerSchool data breach. Please see my initial letter regarding this matter from the January 9<sup>th</sup> communication.

Today, we are communicating more information about next steps from PowerSchool. They are outlined below.

- **Identity Protection and Credit Monitoring Services:** PowerSchool has engaged Experian, a trusted credit reporting agency, to offer two years of complimentary identity protection services for all of our users whose information from our PowerSchool SIS was impacted in some way. This offer will also include two years of complimentary credit monitoring services for all adult students and educators whose information was exposed.
- **Notification to Individuals Involved:** Starting in the next few weeks, in collaboration with Experian, PowerSchool will provide notice to students (or their parents/guardians if the student is under 18) whose information was exposed, as well as a dedicated call center phone number to answer any questions you may have about this matter. The notice will include the identity protection and credit monitoring services information.

I encourage you to visit PowerSchool's FAQ page with additional information at <https://www.powerschool.com/security/sis-incident/>

Please know that we are committed to ensuring the safety and security of your information. If you have any questions, please contact [databreachsupport@archphila-occe.org](mailto:databreachsupport@archphila-occe.org). Please know of my prayers for you and your families at the start of this new year.

Sincerely,

Mr. William E. Brannick  
Superintendent of Secondary Schools and Schools of Special Education



**GENERAL INFORMATION ABOUT IDENTITY THEFT PROTECTION      PROVIDED BY  
POWERSCHOOL**

It is always advisable to regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at [www.annualcreditreport.com](http://www.annualcreditreport.com) by calling toll free 1.877.322.8228, or by mailing an Annual Credit Report Request Form (available at [www.annualcreditreport.com](http://www.annualcreditreport.com)) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348 -5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below:

- **Equifax** , P.O. Box 740241, Atlanta, GA 30374-0241. 1.800.685.1111. [www.equifax.com](http://www.equifax.com)
- **Experian** , P.O. Box 9532, Allen, TX 75013. 1.888.397.3742. [www.experian.com](http://www.experian.com)
- **TransUnion** , Consumer Disclosure Center, P.O. Box 1000, Chester, PA 19016. 1.800.888.4213. [www.transunion.com](http://www.transunion.com)

**Fraud Alert:** You may contact the fraud department of the three major credit bureaus to request that a “fraud alert” be placed on your file. A fraud alert notifies potential lenders to verify your identification before extending credit in your name.

Equifax:      Report Fraud:      1.888.378.4329

Experian:      Report Fraud:      1.888.397.3742

TransUnion:      Report Fraud:      1.800.680.7289

**Security Freeze for Credit Reporting Agencies:** You may request a security freeze on your credit reports. A security freeze prohibits a credit reporting agency from releasing any information from a consumer’s credit report without written authorization.

However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. It is free to place, lift or remove a security freeze. You must separately place a security freeze on your credit report at each credit bureau. To do so, you must contact the credit bureaus by phone, mail, or secure electronic means:

- **Equifax** : P.O. Box 105788, Atlanta, GA 30348, 1.888.298.0045, [www.Equifax.com](http://www.Equifax.com)
- **Experian** : P.O. Box 9554, Allen, TX 75013, 1.888.397.3742, [www.Experian.com](http://www.Experian.com)



- **TransUnion** : P.O. Box 160, Woodlyn, PA 19094, 1.800.916.8800, [www.TransUnion.com](http://www.TransUnion.com)

To request a security freeze, you will need to provide the following:

- Your full name (including middle initial, Jr., Sr., Roman numerals, etc.),
- Social Security number
- Date of birth
- Address(es) where you have lived over the prior five years
- Proof of current address such as a current utility bill
- A photocopy of a government-issued ID card
- If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

If you request a freeze online or by phone, the agency must place the freeze within one business day. The credit bureaus have three business days after receiving a request by mail to place a security freeze on your credit report, and they must also send confirmation to you within five business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze. To lift the freeze to allow a specific entity or individual access to your credit report, you must contact the credit reporting agencies and include (1) proper identification; (2) the PIN number or password provided to you when you placed the security freeze; and (3) the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available.

You also have rights under the federal Fair Credit Reporting Act (FCRA). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit [http://files.consumerfinance.gov/f/documents/bcfp\\_consumer-rights-summary\\_2018-09.pdf](http://files.consumerfinance.gov/f/documents/bcfp_consumer-rights-summary_2018-09.pdf) or <http://www.ftc.gov>.

### **Steps You Can Take if You Are a Victim of Identity Theft**

- File a police report. Get a copy of the report to submit to your creditors and others that may require proof of a crime.
- Contact the U.S. Federal Trade Commission (FTC). The FTC provides useful information to identity theft victims and maintains a database of identity theft cases for use by law enforcement agencies. File a report with the FTC by calling the FTC's Identity Theft Hotline: 1-877-IDTHEFT (438-4338); online at <http://www.ftc.gov/idtheft>; or by mail at Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Ave., N.W., Washington, D.C. 20580.
- Keep a record of your contacts. Start a file with copies of your credit reports, the police reports, any correspondence, and copies of disputed bills. It is helpful to log conversations with creditors, law enforcement officials, and other relevant parties.



**Additional Steps to Avoid Identity Theft:** The FTC has further information about steps to take to avoid identity theft at: <http://www.ftc.gov/idtheft>; calling 1 -877-IDTHEFT (438-4338); or write to Consumer Response Center, Federal Trade Commission, 600 Pennsylvania Ave., N.W., Washington, D.C. 20580.

### State Specific Information

**District of Columbia residents** can obtain information from the District of Columbia's Attorney General's Office regarding steps to take to avoid identity theft. This office can be reached by visiting the website at <https://oag.dc.gov/>, calling (202) 727 -3400, or visiting 400 6th Street NW Washington, D.C. 20001.

**Iowa residents** may contact law enforcement or the Iowa Attorney General's Office to report suspected incidents of identity theft. This office can be reached by visiting the website at [www.iowaattorneygeneral.gov](http://www.iowaattorneygeneral.gov), calling (515) 281 -5164 or requesting more information from the Office of the Attorney General, Hoover State Office Building, 1305 E. Walnut Street, Des Moines, IA 50319.

**Massachusetts residents** are reminded that you have the right to obtain a police report and request a security freeze as described above. There is no charge to place a security freeze on your account; however, you may be required to provide the credit reporting agency with certain personal information (such as your name, Social Security Number, date of birth and address) and proper identification (such as a copy of a government -issued ID card and a bill or statement) prior to its honoring your request.

**Maryland residents** can learn more about preventing identity theft from the Maryland Office of the Attorney General, by visiting their web site at [www.marylandattorneygeneral.gov](http://www.marylandattorneygeneral.gov), calling the Identity Theft Unit at 1.410.576.6491, or requesting more information at the Identity Theft Unit, 200 St. Paul Place, 16th Floor, Baltimore, MD 21202.

**New Mexico residents** are reminded that you have the right to obtain a police report and request a security freeze as described above and you have rights under the Fair Credit Reporting Act as described above.

**New York residents** can learn more about preventing identity theft from the North York Office of the Attorney General, by visiting their web site at <https://ag.ny.gov/resources/individuals/credit-lending/identity-theft>, calling 1.800.771.7775 or requesting more information from the New York Attorney General's Office, 28 Liberty St, New York, NY 10005.

**North Carolina residents** can learn more about preventing identity theft from the North Carolina Office of the Attorney General, by visiting their web site at <https://ncdoj.gov/protecting-consumers/identity-theft/>, calling 1.877.566.7226 or requesting more information from the North Carolina Attorney General's Office, 9001 Mail Service Center Raleigh, NC 27699 -9001.

**Oregon residents** may obtain information about preventing identity theft from the Oregon Attorney General's Office. This office can be reached by visiting the website at



[www.doj.state.or.us](http://www.doj.state.or.us), calling (503) 378-4400 or requesting more information from the Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096.

**Rhode Island residents** are reminded that you have the right to obtain a police report and request a security freeze as described above. The consumer reporting agencies may require that you provide certain personal information (such as your name, Social Security Number, date of birth and address) and proper identification (such as a copy of a government -issued ID card and a bill or statement) prior to honoring your request. Residents can learn more by contacting the Rhode Island Office of the Attorney General by phone at 1.401.274.4400 or by mail at 150 South Main Street, Providence, Rhode Island 02903.

**South Carolina residents** may access educational resources and the availability of consumer assistance from the South Carolina Department of Consumer Affairs. This office can be reached by visiting the website at <https://consumer.sc.gov/>, calling (803) 734-4200, or visiting 293 Greystone Boulevard, Ste. 400 Columbia, SC 29210.

**Vermont residents** may learn helpful information about fighting identity theft, placing a security freeze, and obtaining a free copy of your credit report on the Vermont Attorney General's website at <http://www.atg.state.vt.us>.